

## Welcome to MatiGard<sup>™</sup>Air

# Quick Guide

Designed for home and business security. Easy to setup and use with Magictrl™.

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### Getting Started

#### Insert SIM Card and Power Cable

On the back of the panel, open the battery cover, you will see a slot for your SIM Card. Insert the Sim Card and connect the power cable.



#### Power ON



Flip the switch on the back of the panel to the ON position. Replace the battery cover. Wait 20 seconds as the system runs a start-up diagnostic. You will hear a confirmation when the test is complete. When you see the screen above the system is ready.

- MatiGard<sup>™</sup> Air supports GSM based SIM cards. Make sure PIN-codes and voicemail are de-activated on the SIM before use with the panel.
- Make a note of the SIM telephone number, you will need it for setup.

### Start Using the Mobile Client, Magictrl™

### Download & Setup

1. Visit http://din.bz/m or scan the QR-Code

to the right.

2. Run the App and follow the on-screen instructions.

3. In the **App Setting** under **Emergency Contacts**, setup the phone numbers to receive phone call and SMS in the event of an alarm.







### Pairing Accessories



MatiGard<sup>™</sup> uses a new pairing technology called **non-trigger**.

- 1. Press + button to scan the QR-Code/barcode on the accessory to pair the sensor with the panel.
- 2. Name the sensor and save the setting to complete pairing.
- 3. The system will send out a pairing request and you will receive a confirmed text.
- 4. If needed, you can always modify or delete accessories here.

• IP Camera and some other accessories use a QR code for pairing. Please keep them intact.

<sup>•</sup> MatiGard<sup>™</sup> only supports the Dinsafe<sup>™</sup> accessories.

### Daily Operations • Main Panel



The MatiGard<sup>™</sup> uses MicroUSB as the power cable interface. You can easily recharge it via any MicroUSB cable.

### Daily Operations · Magictrl™ & Remote Controller



ARM

When you trigger the SOS or any sensor triggers an alarm, all the emergency contacts will receive calls/SMS.

During the call, the following options are available: (Note: If you do not enter the instruction to cancel the Alarm, the panel will call the next emergency contact.)

[\*\*] Press star button twice to monitor.
[##] Press hash button twice to cancel SOS.
[88] Press eight button twice to listen again.
Hang up to call the next emergency contact.

#### 1. Can I use non-Dinsafe<sup>™</sup> branded accessories with the MatiGard<sup>™</sup>?

Sorry, MatiGard<sup>™</sup> only supports the Dinsafe<sup>™</sup> accessories.

1. The Dinsafe<sup>™</sup> accessories use encrypted communication protocols with patented technology. This makes them safer and more stable.

2. The Dinsafe<sup>™</sup> accessories are easily paired with the system just by scanning QR codes or Bar codes. All of our accessories support low-battery warning.

Non-Dinsafe<sup>TM</sup> branded accessories might in some cases be able to pair with the MatiGard<sup>TM</sup>, but stability cannot be guaranteed. We highly advise against using non-Dinsafe<sup>TM</sup> branded accessories.

#### 2. How can I get help with my MatiGard<sup>™</sup> system.

1. Contact the local agency first to get the fastest support service.

2. Visit www.dinsafe.com and summit your question, or send us an email to support@dinsafe.com

#### 3. Why I can't receive auth-code while using my MatiGard™ system the first time?

1. Make sure the SIM Card is installed and activated properly.

2. Make a phone call to your MatiGard<sup>™</sup> to check if the SIM Card is installed properly.

3. Make sure the correct country code and telephone number were programmed into the panel.

Default Administrator Password = 123456 Default User Password = 1234

#### 4. How can I reset my MatiGard<sup>™</sup> system?

(If you lose your phone or get a new telephone number)

- 1. Power up your MatiGard<sup>™</sup> panel.
- 2. Hold down the Reset button on the back of the panel until you hear 1 beep.
- 3. Continue holding the button for 6 seconds and you will hear 2 beeps.
- 4. The system is now Reset.









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